**Telenor Norway implements e-signing in the stores to improve the customer experience. Scrive assisted with a record fast roll-out, with close to 100 stores live in under two weeks.**

*- This was one of the most successful project I have ever led, says Erik Kluften, Store IT Manager at Telenor Norway.*

The main purpose of the e-signature roll-out was to improve the customer experience. Both by giving a more modern sales experience in the stores and by enabling faster customer support after the sales. The timeline for the roll-out was a challenge.

- Originally we had planned to roll-out in four weeks, but in the last moment we realized we would have to do it in two weeks. I’m really proud of how fast we could get from 0 to 100% adoption, says Axel Talmet, Head of Implementations at Scrive.

Scrive’s e-sign solution replaces paper contracts in the stores through e-signing on tablets, and can be implemented with no need for costly integrations with existing systems. Additionally Scrive assists hands-on with the roll-out to assure successful adoption.

**More about Scrive**

Scrive is the Nordic market leading solution for e-signing. We help our customers to improve sales results in all channels including in-store, online and phone. Scrive’s customers span 18 countries in various industries such as telecom, banking, insurance, staffing and more. We are passionate about delivering a great user experience and evidence of highest quality. Scrive is based in Stockholm, Sweden.

**For more information, please contact Lukas Duczko, 070-456 04 04 or visit our pressroom mynewsdesk.com/uk/scrive**