**Tuesday 4th October**

**Virgin Trains named Best UK Domestic Train Service at Business Traveller Awards 2016**

Virgin Trains has been voted the Best UK Domestic Train Service at the Business Traveller Awards 2016.

Regarded as the market’s benchmark for excellence, the Business Traveller Awards recognise the best service providers in business travel.

Readers of Business Traveller voted for Virgin Trains on the West Coast for going the extra mile in making their journey enjoyable and stress-free.

For over a decade, the train operating company has come top for Domestic Service in the UK, beating Great Western Railway and Heathrow Express.

Amanda Robinson, Head of Sales at Virgin Trains on the West Coast, said: “At Virgin Trains we’re committed to offering our business travellers the best possible experience when they travel with us - we want to ensure they’re bound for glory, ready for their working day. We’re delighted to have retained our title as the best domestic rail provider in the UK and would like to thank our business travellers for voting for us. We’re already looking forward to building on our success.”

ENDS

**About Virgin Trains**

Stagecoach and Virgin are working in partnership to operate the East Coast and West Coast inter-city routes under the Virgin Trains brand. Together, they are on track to revolutionise rail travel across the UK.

The combined network connects some of the nation’s most iconic destinations including Glasgow, Liverpool, Birmingham, Manchester, Edinburgh, Newcastle, Leeds, York and London.

Virgin Trains is committed to delivering a high speed, high frequency service, offering shorter journey times, more comfortable travel and excellent customer service. Customers consistently rate Virgin Trains as one of the top long-distance rail franchise operators in the National Rail Passenger Survey (NRPS) commissioned by industry watchdog, Transport Focus.

On the East Coast route, £140m is being invested to create a more personalised travel experience. We have already invested £21m to completely revamp our existing fleet and customers can now benefit from 42 additional services (22,000 extra seats) per week between Edinburgh and London. 2018 will see the introduction of completely new Azuma trains being built in the UK by Hitachi.

The West Coast route has a proud record of challenging the status quo - from introducing tilting Pendolino trains, to a pioneering automated delay repay scheme and becoming the first franchised rail operator to offer m-Tickets for all ticket types.

Visit the Virgin Trains Media Room - [http://mediaroom.virgintrains.co.uk](http://mediaroom.virgintrains.co.uk/) - for the latest news, images and videos. Subscribe [here](http://www.mynewsdesk.com/follow/47939) for regular news from Virgin Trains.

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