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Loxysoft delivers ProSchedueler to UPC Poland

Loxysoft has signed an agreement to deliver ProScheduler WFM, a powerful and user-friendly WFM system, to UPC in Poland. The agreement covers 460 licenses of ProScheduler.

This is yet another important deal that Loxysoft implements together with its Polish partner Alfavox. With this agreement, Loxysoft takes an even bigger step into the Polish market.

UPC Polska delivers broadband, telephone- and TV services for residential and business customers. They are the leading supplier of digital cable services in Poland and helping over 2.5 million households in nearly 140 locations, for a secure and reliable digital service.

UPC Polska headquarters is located in Warsaw, and their contact center is located in Katowice. UPC currently employs 1,700 people in several offices throughout the country, including the 9 large cities: Bydgoszcz, Gdansk, Katowice, Kraków, Lublin, Warsaw, Wroclaw, Szczecin and Zielona Gora.

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* Poland is a very exciting market with many large contact centers that are also experiencing strong growth. Our WFM system ProScheduler offers the flexibility necessary to ensure service levels and to provide supreme customer experience in a growing organization. We are confident that UPC will find ProScheduler truly useful and we look forward to a continued close cooperation with Alfavox, says Emma Skygebjerg, CEO of Loxysoft Workforce Management AB.

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