**Tuesday 14 February**

**Loved-up Virgin Trains helps customer pop the question with a sweet serenade**

Today Virgin Trains helped to make Valentine’s Day extra special for a customer proposing to his girlfriend at Warrington Bank Quay station.

Mick, who is from Runcorn, proposed to his girlfriend, Terri, 28, at Warrington Bank Quay station, where they fell in love seven years ago.

After hearing Mick’s story, Virgin Trains wanted to help create a romantic and memorable engagement for the couple. They arranged for a busker to compose a song about their lives and perform it on the same platform where the couple met, before Mick got down on one knee.

To celebrate their engagement Virgin Trains surprised Mick and Terri with a First Class journey to London and Afternoon Tea at Harrods.

The couple, who live in Skelmersdale, met at Warrington Bank Quay in January 2010 when they were both travelling down south to see their families - Mick was making a journey to London, whilst Terri was travelling to Birmingham.

Karl Meaden, Virgin Trains Station Manager at Warrington Bank Quay, said: “At Virgin Trains we love to surprise and delight our customers. When we heard Mick’s plan to propose to Terri in the place they met seven years ago, we wanted to give the couple a day to remember. We hope Terri and Mick have a great time celebrating in London and wish them all the best for the future.”

Mick, 37, said: “I thought I had everything when I found Terri, then we had our amazing children. Now thanks to Virgin Trains I have the one thing I never thought I would be lucky enough to have and that is Terri as my fiancé. I’ve been blown away with Virgin Trains’ support, creativity and never-ending generosity to make my dream come true.”

ENDS

**About Virgin Trains**

Stagecoach and Virgin are working in partnership to operate the East Coast and West Coast inter-city routes under the Virgin Trains brand. Together, they are on track to revolutionise rail travel across the UK.

The combined network connects some of the nation’s most iconic destinations including Glasgow, Liverpool, Birmingham, Manchester, Edinburgh, Newcastle, Leeds, York and London.

Virgin Trains is committed to delivering a high speed, high frequency service, offering shorter journey times, more comfortable travel and excellent customer service. Customers consistently rate Virgin Trains as one of the top long-distance rail franchise operators in the National Rail Passenger Survey (NRPS) commissioned by industry watchdog, Transport Focus.

On the East Coast route, £140m is being invested to create a more personalised travel experience. We have already invested £21m to completely revamp our existing fleet and customers can now benefit from 42 additional services (22,000 extra seats) per week between Edinburgh and London. 2018 will see the introduction of completely new Azuma trains being built in the UK by Hitachi.

The West Coast route has a proud record of challenging the status quo - from introducing tilting Pendolino trains, to a pioneering automated delay repay scheme and becoming the first franchised rail operator to offer m-Tickets for all ticket types.

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